

Description of Fee, Charge, Penalty plus conditions	Unit	2024/25 Rate Including GST	GST	Cost Recovery Fee	Legislation & Section	LGA S97 Paragraph
WATER AND WASTEWATER						
Fee Waiver						
The Water and Wastewater Manager has delegated authority to determine to partially or wholly waive a water service connection application fee where strict application of the scheduled fee is considered unreasonable for the type or complexity of the application being received.						
Refunds						
<p>Water Connection Fees A non-refundable Administration Fee applies for applications where assessment by an officer has not occurred. If the water service has been installed, no refund is applicable.</p> <p>Liquid Trade Waste Fees - A non-refundable Administration Fee applies for applications where assessment has not occurred by an officer. - Annual approval fees are subject to a refund based on a pro-rata calculation, minus a non-refundable Administration Fee. - Refunds are not applicable after 75% of the approval term.</p> <p>Backflow Prevention Device Registration Fees Annual registration fees are non-refundable Administration Fee.</p> <p>All refunds are subject to approval by a Manager.</p>						
Pro-Rata						
<p>Liquid Trade Waste Fees Permit period: 1 September - 31 August. Application/Annual fees may be calculated on a pro-rata basis, minus the non-refundable Administration Fee.</p>						
Administration and Amendments to Permits and Registrations						
These fees apply to all permits and registrations.						
Standard Administration Fee Only applicable to refunds (non-refundable portion of fee)	Application	166.00	0.00	Y		S97(2)(a)
Minor Amendment Fee (Administrative changes)	Application	NO CHARGE	0.00	Y		S97(2)(a)
Major Amendment/Modification Fee (Changes to approved discharges, operational changes, conditions etc)	Application	87.00	0.00	Y		S97(2)(a)

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WATER OPERATIONS						
Water Supply Connections						
Water Connection - 20mm Service up to 6 metres from water main or edge of road If road crossing up to 6 metres from edge of road, estimate required for distances over 6 metres and upfront payment of the standard fee to be paid prior to works commencing	Connection	1,736.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
Water Connection - 25mm Service up to 6 metres from water main or edge of road If road crossing up to 6 metres from edge of road, estimate required for distances over 6 metres and upfront payment of the standard fee to be paid prior to works commencing.	Connection	2,422.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
Water Connection - 40mm Service A price on application will be charged after consultation. Fee to be paid prior to works commencing.	Connection	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
Water Connection - 50mm Service A price on application will be charged after consultation. Fee to be paid prior to works commencing.	Connection	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
Water Connection - 100mm Service A price on application will be charged after consultation. Fee to be paid prior to works commencing.	Connection	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
Water Connection - 150mm Service A price on application will be charged after consultation. Fee to be paid prior to works commencing	Connection	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
Water Connection - Fire Service A price on application will be charged after consultation. Fee to be paid prior to works commencing.	Connection	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
Water Connection - Ridge Estate, Killaloe	Connection	8,128.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act	s97 (1) and (2)(a)

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Recycled Water Connection - 20mm Service (where available) A price on application will be charged after consultation. Fee to be paid prior to works commencing.	Connection	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
Subsidiary Water Meters						
Application to Install a 20mm Smart Digital Water Subsidiary Meter For new smart sub meter installations for up to two properties. Fee includes the purchase of 1 smart meter and commission after installation. Installation of the sub-meter must be completed by a licensed plumber.	Meter	498.00	0.00	Y	Plumbing & Drainage Act 2018, Plumbing & Drainage Regulation 2019 s42 & s44 (1)(iv)	s97 (2)(a)
Application to Install a 20mm Smart Digital Water Subsidiary Meter (Mult Dwelling Complexes and Private Estates) For new smart sub meter installations. Fee includes the purchase of smart meters and commissioning after installation. Installation of the sub-meters must be completed by a licensed plumber.	Meter	POA	POA	Y	Plumbing & Drainage Act 2018, Plumbing & Drainage Regulation 2019 s42 & s44 (1)(iv)	s97 (2)(a)
Application to Install a 25mm Smart Digital Water Subsidiary Meter (including purchase of approved meter and installation) For new smart sub meter installations. Fee includes the purchase of 1 smart meter and commission after installation. Installation of the sub-meter must be completed by a licensed plumber.	Meter	728.00	0.00	Y	Plumbing & Drainage Act 2018, Plumbing & Drainage Regulation 2019 s42 & s44 (1)(iv)	s97 (2)(a)
Application to change mechanical Sub-Meter to 20mm Smart Sub-Meter (including purchase of approved meter and commissioning) For existing mechanical sub meter changing to smart meter including replacement of smart meter. Smart meter and commission included. Installation of the sub-meter must be completed by a licensed plumber.	Meter	292.00	0.00	Y	Plumbing & Drainage Act 2018, Plumbing & Drainage Regulation 2019 s42 & s44 (1)(iv)	s97 (2)(a)
Application to change mechanical Sub-Meter to 25mm Smart Sub-Meter (including purchase of approved meter and commissioning) For existing mechanical sub meter changing to smart meter including replacement of smart meter. Smart meter and commission included. Installation of the sub-meter must be completed by a licensed plumber.	Meter	522.00	0.00	Y	Plumbing & Drainage Act 2018, Plumbing & Drainage Regulation 2019 s42 & s44 (1)(iv)	s97 (2)(a)
Permission to Install a Mechanical Subsidiary Water Meter Applications for the installation of mechanical sub-meters may be installed at non-meterable premises. Purchase of the mechanical meter is the applicants responsibility. Installation of the sub-meter must be completed by a licensed plumber.	Application	232.00	0.00	Y	Plumbing & Drainage Act 2018, Plumbing & Drainage Regulation 2019 s42 & s44 (1)(iv)	s97 (2)(a)

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Water Operations Miscellaneous Fees						
Request for water service disconnection e.g.demolition of a house and removing the water meter	Connection	633.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Plumbing & Drainage Act 2018 s135(1) & Plumbing &	s97 (1) and (2)(a)
Request for water service relocation > 1 metre Note: A disconnection from water mains is required. The total fee is a disconnection and a new water service connection fee (up to 32mm pipe size)	Connection	2,219.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
Request for water service relocation <= 1 metre Note: No disconnection from water mains is required, except Council must have access to water main ferrule (up to 32mm pipe size)	Connection	367.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
Request for commercial water service alteration > 32 mm Service A price on application will be charged after consultation. Fee to be paid prior to works commencing.	Connection	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
Repairs to water main and services (upon request or caused by others)	Quote	POA	POA	Y	Water Supply (Safety & Reliability) Act 2008 s40(2)	s97 (1) and (2)(a)
Water meter volume testing 20mm and 25 mm - includes water meter read (tested by Douglas Shire Council staff) This fee is for customer request only and is outside normal maintenance schedule.	Test	168.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s37 & Water Act 2000 s977(1)(d)	s97 (1) and (2)(a)
Water meter volume testing all sizes - includes water meter read (tested by external certified contractor) This fee is for customer request only and is outside normal maintenance schedule.	Test	POA	POA	Y	Water Supply (Safety & Reliability) Act 2008 s37 & Water Act 2000 s977(1)(d)	s97 (1) and (2)(a)
Water meter volume testing 32 mm and above - includes water meter read (tested by Douglas Shire Council staff)	Test	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s37 & Water Act 2000 s977(1)(d)	s97 (1) and (2)(a)
Hydrant Flow & Hydrostatic Test A price on application will be charged after consultation. Fee to be paid prior to works commencing.	Test	POA	0.00	Y	Plumbing & Drainage Regulation 2019 s99	s97 (1) and (2)(a)

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Standpipe Hire						
The Security Bond for Standpipe hire is fully refundable provided an authorised officer from Water and Wastewater determines the condition of the standpipe is acceptable, and once any outstanding fees and charges for the standpipe have been paid in full. * Upon forfeiture of bond this amount will be treated as GST inclusive.						
Hire of metered standpipe (Long Term) Approval of Long Term hire to be negotiated at Manager's discretion.	Day	4.00	0.36			
Hire of metered standpipe (Short Term) (max 7 days)	Day	8.25	0.75			
Standpipe Water Usage: water consumption charged per Kilolitre as recorded on meter reading	Kilolitre	Commercial /kL fee	0.00			
Backflow Prevention						
Registration period: 1 year from date of registration of backflow device.						
Annual registration of testable backflow prevention device (per device and capped at \$1,200.00)	Annual	74.00	0.00	Y	Plumbing & Drainage Regulation 2019 s101	s97 (1) and (2)(a)
WASTEWATER OPERATIONS						
Repairs to sewer main and services (upon request or caused by others)	Quote	POA	POA	Y	Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
Recycled Effluent Fee - charged to a maximum rate/kL. NB: Please contact Council to discuss Individual agreement arrangements and tariff transition	Kilolitre	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (5) & Water Act 2000 s572	s97 (2) (c)

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Liquid Trade Waste						
New Application Fee Includes assessment, inspection and administration costs	Application	350.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 & Water Act 2000 s572	s97 (2) (a)
Annual Approval Renewal Fee - Category 1 and Category 2 only Includes administration costs and inspection. NB: Additional charges may apply, e.g. volume charges	Annual	303.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 & Water Act 2000 s572	s97 (2) (a)
Annual Agreement Renewal Fee - Category 3 only (Trade Waste Improvement Program requirements apply) Category 3 = Any Volume, High Strength	Kilolitre	3.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (1)(a) & Environment Protection Act 1994 & Water Act 2000 s572	s97 (2) (a)
Volume Charge Charges are calculated from meter readings performed every 4 months less pedestal allowance, an estimated volume, or an annual volume value - varies from case to case.	Annual	358.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (1)(a) & Water Act 2000 s572	s97 (2) (a)
Laboratory Testing A price on application will be charged after consultation.	Test	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (1)(a) & Water Act 2000 s572	s97 (2) (a) S97(2)(c)
Sampling (excluding laboratory testing)	Test	208.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (1)(a) & Water Act 2000 s572	s97 (2) (a)
Food Waste Disposal Units: Category A to 700 Watt rating	Annual	1,803.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (5) & Water Act 2000 s572	s97 (2) (a)
Food Waste Disposal Units: Category B over 700 Watt rating	Annual	3,607.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (5) & Water Act 2000 s572	s97 (2) (a)
Food Waste Disposal Units & Macerators: Category C - Installed in aged persons homes	Annual	1,354.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (5) & Water Act 2000 s572	s97 (2) (a)
Inspection Fee - Where additional inspections required for follow-up, compliance or other requirement as deemed necessary	Each	183.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (5) & Water Act 2000 s572	s97 (2) (a)
Equivalent Arrestor Charge - 550 Litre Capacity For costs incurred by Council due to non-servicing, inadequate or no pre-treatment device where required (invoiced quarterly)	Monthly	176.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (5) & Environmental Protection Act 1994 & Water Act 2000 s572	s97 (2) (a)

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Equivalent Arrestor Charge - 1000 Litre Capacity For costs incurred by Council due to non-servicing, inadequate or no pre-treatment device where required (invoiced quarterly)	Monthly	305.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (5) & Environmental Protection Act 1994 & Water Act 2000 s572	s97 (2) (a)
Equivalent Arrestor Charge - 2000 Litre Capacity For costs incurred by Council due to non-servicing, inadequate or no pre-treatment device where required (invoiced quarterly)	Monthly	591.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (5) & Environmental Protection Act 1994 & Water Act 2000 s572	s97 (2) (a)
Septage Dumping Fees						
Note: Liquid Waste Dumping fees do not apply for Council owned facilities						
Liquid Waste Dumping Fee - Septage and Biosolids (No trade waste accepted) Liquid waste must be discharged from a regulated approval holder vehicle only - Port Douglas	Kilolitre	42.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (5) & Environmental Protection Act 1994 & Water Act	S97(2)(c)
Costs incurred from damage to Council Sewer Infrastructure	Quote	POA	POA		Water Supply (Safety & Reliability) Act 2008 s40(2) & s180 (5) & Environmental Protection Act 1994 &	