

Community Resilience Scorecard

Small Business

DOUGLAS
SHIRE COUNCIL



**LOCAL DISASTER
MANAGEMENT GROUP**
Disaster Management is everybody's business

Small business is the heart of our community. Small business owners are tough and prepared for seasonal fluctuations. When extreme weather arrives, business may experience compounding and cascading effects. Understanding risk and mapping out exposure and vulnerability can help identify risk reduction actions.

NATURAL HAZARDS FACED BY DOUGLAS SHIRE



Cyclone, including east coast lows, intense rainfall and severe storms



Flood, including flash flooding in steep or small catchments



Landslide across the Shire triggered by intense or prolonged rainfall



Coastal hazards including storm tide inundation, open coast erosion, and longer-term sea-level-rise



Heatwave, which affects visitors and those vulnerable in our community



Bushfire has the potential to increase as rainfall becomes more unreliable

HOW TO TAKE ACTION TO ENSURE MY BUSINESS CAN STILL OPERATE?

Understand my RISKS

01

Check your risks using the resources overleaf. Understand details of the hazard(s): depth, frequency or likelihood, intensity, history and the flow on impacts to access and networks.

Use maps of your property, business and neighbourhood to understand the behaviours of the hazard and impacts to features around you.

Understand my EXPOSURE

02

Describe the consequences to your business if an event occurs across all hazards. Damage and disruption to property, customers, contents and stock, vehicles, supply chain through loss of work, closure or downturn.

Estimate the value and quantity of property and possessions exposed to the potential damage.

Understand my VULNERABILITIES

03

Describe circumstances that affect your ability to cope including physical and health, financial and insurance, employment and support networks.

Do you have the resources (e.g., insurance) to address the extent of exposure described in your exposure assessment? What are the factors that may hinder preparedness or resilience actions?



Understand the risks faced by your business from natural hazards by checking the maps. It is useful to know the surrounding infrastructure that may be affected too like access roads, bridges or telecommunications.

BUSINESS ANALYSIS TOOLS WILL HELP UNDERSTAND:

- **How are the SERVICES my business provides exposed?**
Will they still be in demand? Can I still supply them?
- **How is my business OPERATION exposed?**
Online vs physical, does my business rely on roads or good weather?
Can I change the way I operate?
- **How does my business MANAGEMENT change my resilience?**
How are my staff arranged? Do I have enough insurance? Are there management processes I can change?

Decisions we make every day, about our business and our work can make us more or less vulnerable to hazards and their impacts.

Vulnerability is a measure of sensitivity to an impact. For example, a steel structure is less vulnerable to flood damage than a wooden structure.

Some vulnerabilities are within our control, some are very difficult to change.

Things that influence business vulnerability are:

- access to and degree of insurance cover
- the location, structural integrity, materials, height, age, maintenance of buildings and property
- the location and storage of assets, business stock, supplies or machinery
- tenure circumstances
- stock durability
- location and flexibility of labour and clients
- supply chain frequency, flexibility

For regional and state resources try:

[Wet Tropics Regional Resilience Strategy](#)

[Floodcheck Queensland](#)

[Get Ready Queensland](#)

[Resilient Homes Guidelines](#)

[The Future Climate Dashboard](#)



Click on the titles to access website information

Where is your umbrella?

People can be equally **exposed** to the same rain

However, the person with the umbrella will be less **vulnerable**

Exposure is related to the property, building, business, operational assets, and places of value in a location that are in the path of a potential weather event and may be impacted by a hazard.

For emergency assistance during an event:
contact the SES on 132 500.

For life threatening emergencies, call Triple Zero (000) immediately.

For all your local information head to:

Douglas Disaster Dashboard
(snap the QR code)

Download the App
Search 'Douglas Shire Council' in your app store

Douglas Shire Disaster and Emergency Information

Get in touch with the **Disaster Management team** at Email disaster@douglas.qld.gov.au

For maps of your hazards go to the Douglas Shire Planning Scheme mapping

Douglas Resilient Coast Strategy

Tourism Port Douglas Daintree
Crisis Recovery Documents

