

# Corporate Plan

## 2025-2030

**DOUGLAS**  
SHIRE COUNCIL



## Acknowledgement of Traditional Custodians

Douglas Shire Council acknowledges the traditional Country of the Eastern Kuku Yalanji Peoples and the Djabugay Nation People of the coastal areas and rainforest of the Douglas Shire.

We recognise that these have always been and continue to be places of cultural and spiritual significance. We acknowledge and cherish the important contribution made by Aboriginal and Torres Strait Islander people to the Douglas Shire community, and pay respects to their Elders – past, present and emerging.



## Acknowledgements

Douglas Shire Council thanks all contributors and stakeholders involved in the development of this document.





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# Our Vision

Working together to enhance our environment, lifestyle, culture and community.

# Our Mission

Achieving the best outcomes to shape tomorrow by working effectively today.

# Our Values

## **Adapt**

We adapt to changing circumstances to make a positive difference for our community.

## **Integrity**

We act with integrity, being accountable for the decisions we make.

## **Respect**

We respect our diverse community, cultures and heritage.

## **Teamwork**

We work as a team.

## **Community care and support**

We value and actively support each other to deliver for our community.









# The Corporate Plan Development Process

## The Process



Council Development

Creative Ideas Generated



Community & Staff Engagement

Council and Community Forums



Community & Staff Feedback

Council Review



## Performance and Reporting



Annual Report

Annual Operational Plan



Quarterly Progress Report

Community Feedback











# Strategic Themes

1

## Liveability

To deliver community activities to promote safe, healthy, inclusive and socially engaged communities with an environmental conscious.



2

## Prosperity

Council plans, builds and maintains the infrastructure required to improve our lifestyle and promote economic growth, working actively to support local businesses.



3

## Service Delivery

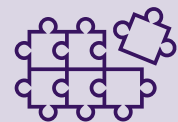
We deliver Council services effectively and efficiently to meet community expectations, focusing on the wellbeing of both the community and our employees.



4

## Recovery and Resilience

To partner with community to build resilience against natural disasters creating a strong sense of social capital.









# 1 Liveability

## Key areas of focus

- 1.1 Deliver community initiatives that support healthy, inclusive and socially engaged communities.
- 1.2 Encourage and grow creative opportunities across the arts.
- 1.3 Be culturally sensitive, inclusive and improve Council's cultural competency.
- 1.4 Promote inclusivity, connection and accessibility for individuals/people of all abilities.
- 1.5 Keep the community informed.
- 1.6 Create and maintain parks and open spaces to preserve, protect and sustain our natural assets.
- 1.7 Investigate and promote environmental, green, eco-friendly and nature focused initiatives.
- 1.8 Provide safe, efficient and reliable water and wastewater services.
- 1.9 In accordance with Queensland Disaster Management doctrine, continuously review and enhance Council's disaster management prevention, preparedness, response and recovery in collaboration with community and agencies.

## Key services dedicated to achievement

- Arts and Culture
- Aquatic Facilities
- Biosecurity
- Circular Economy
- Community Engagement
- Community Facilities
- Community Markets
- Disaster Management Unit
- Environmental Health
- Library Services
- Nursery
- Open Spaces
- Sport and Recreation
- Water and Wastewater Services

## How can our community assist us

- Actively engage with Council
- Attend arts and cultural events
- Attend festivals
- Use community facilities
- Volunteer for a community group such as SES
- Look out for your neighbours
- Reduce waste
- Observe water usage
- Sign up to the Douglas Disaster Dashboard









# 2 Prosperity

## Key areas of focus

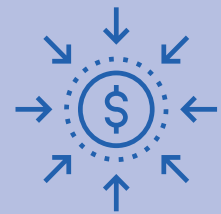
- 2.1 Deliver a new Daintree ferry.
- 2.2 Support local business through local procurement.
- 2.3 Advocate for/promote economic growth opportunities and economic transition.
- 2.4 Assess developments against the planning scheme.
- 2.5 Pursue opportunities to improve housing outcomes.
- 2.6 Recognise the contribution of established local industries.
- 2.7 Build strong local, State and Federal relations.

## Key services dedicated to achievement

- Advocacy
- Community Development
- Community Engagement
- Economic Development
- Financial Services
- Infrastructure
- Strategy and Policy
- Tourism Development

## How can our community assist us

- Employ trainees and apprentices
- Buy local
- Venture into your Shire
- Actively engage with Council









# 3

# Service Delivery

## Key areas of focus

- 3.1 Deliver the Corporate Plan, Operational Plan and Budget.
- 3.2 Focus on customer service.
- 3.3 Focus on safety and wellbeing – of the community and employees.
- 3.4 Ensure capital and maintenance programs for infrastructure/open spaces are prioritised and delivered on time.
- 3.5 Employ a proactive and preventative approach to asset management.
- 3.6 Deliver Council services to meet community expectations.
- 3.7 Identify and manage risk.
- 3.8 Deliver safe and reliable drinking water.
- 3.9 Preserve, protect and improve our unique environment.

## Key services dedicated to achievement

- Community Engagement
- Community Service
- Construction
- Customer Service
- Economic Development Strategy
- Environment and Planning
- Infrastructure
- People Safety and Culture
- Project Services
- Tourism and Economic Development Program
- Water and Wastewater

## How can our community assist us

- Register to receive notices and updates via email or text
- Actively engage with Council









# 4

# Recovery and Resilience

## Key areas of focus

- 4.1 Support our community's journey of recovery and rebuilding after natural disasters.
- 4.2 Deliver infrastructure asset restoration and betterment.
- 4.3 Foster collaboration, sustainability, and a strong sense of belonging.
- 4.4 Implement the local recovery and resilience action plan.
- 4.5 Undertake effective disaster management (planning, preparedness, response, recovery).

## Key services dedicated to achievement

- Community Engagement
- Community Service
- Customer Service
- Disaster Management Group
- Disaster Prevention Preparedness and Response
- Douglas Dashboard
- People Safety and Culture
- Recovery Manager

## How can our community assist us

- Register to receive notices and updates via email or text
- Keep in touch on social media with Douglas Dashboard
- Join SES
- Volunteer for the community
- Actively engage with Council

