

# Library Services Feedback Form

Please let us know what you think about the service that we provide.

Your comments are important to us because the information you provide will help us plan our services for the future.

## SECTION 1 – TYPE OF FEEDBACK

- Comment
- Compliment
- Complaint



## SECTION 2 – WHICH SERVICE IS YOUR FEEDBACK ABOUT?

- Library resources
- Library website
- Library Activities/Workshops
- IT/Printing Facilities
- Staff
- Opening Hours
- Other – please specify  \_\_\_\_\_

## SECTION 3 – FEEDBACK OR SUGGESTION

**SECTION 4 – WOULD YOU LIKE A REPLY? (We will contact you via email or phone)**

Yes

No

**SECTION 5 – YOUR DETAILS (Optional)**

**Name:**

**Town or Area:**

**Email address or Phone Number:**

(If wanting a reply)

**PRIVACY**

***Douglas Shire Council – Information Privacy Statement***

Your personal information has been collected for the purpose of assessing your Application for Approval. The collection of your information is authorised under the Local Government Act 2009. You are providing personal information which will be used for the purpose of delivering services and carrying out Council business. Your personal information is handled in accordance with the Information Privacy Act 2009 and will be accessed by persons who have been authorised to do so. Your information will not be given to any other person or agency unless you have given Council permission or the disclosure is required by law.