

WATER RESTRICTIONS



LEVEL 0 Permanent Water Conservation

Watering of plants, gardens and lawns	Watering cans or buckets allowed at any time. Hand-held hoses with trigger or twist nozzles allowed at any time and must be attended at all times.
Use of manual sprinklers, automated sprinklers, micro-spray or drip watering irrigation systems	Not permitted on Mondays. Odd numbered houses allowed on Tuesdays, Thursdays and Saturdays between 6pm and 8am only. Even (or no) numbered houses allowed on Wednesdays, Fridays and Sundays between 6pm and 8am only.
Private swimming pools, spas and portable paddling pools - filling or topping up	Allowed at any time to the minimum operating level.
Water features (i.e. ponds, water fountains and ornaments)	No restrictions. Water fountains and ornaments must recycle water.
Water toys and facilities	Allowed at any time, provided they are operated in an efficient way to ensure that water is not excessively wasted.
Water storage tanks and dams	No restrictions.
Cleaning of vehicles, boats, jet skis and trailers	Water must not be used, except by means of: a) Commercial car washing facilities that recycle water. b) Hand held hoses with trigger or twist nozzles including high pressure, low volume cleaners. c) Watering cans or buckets filled directly from taps. d) Boat motors may be flushed and rinsed after use. Where possible, vehicles, boats, jet skis and trailers shall be cleaned on grassed areas.
Window cleaning	Can be cleaned at any time using: a) High pressure, low volume cleaners b) Trigger hoses c) Buckets or watering cans
Paved areas - cleaning	High pressure, low volume cleaners or hand held hoses are allowed for use at any time.
Filling mobile water tankers (other than those directly used for fire fighting purposes)	Only by using Council approved and issued metered standpipes. Fees and charges, terms and conditions apply.
Construction Industry	No restrictions
Fire fighting or other emergency purposes	Any time as reasonably required.
Supplying water for livestock and other animals	Any time as reasonably required.
Any other purpose not listed in the water restrictions (except fire fighting, public health and safety, domestic purposes)	Water must not be used - unless an exemption has been approved.

Unless otherwise noted, restrictions refer to all private, public, commercial and industrial sectors within the Douglas Shire Council water supply area

Failure to comply with Water Restrictions may incur penalties as described in s43 (5) of the Water Supply (Safety and Reliability) Act 2008. Douglas Shire Council operates under the Water Conservation General Policy.

To apply for an exemption, please contact Douglas Shire Council and submit a form WW1 - Application - Exemption During A Water Restriction

WATER RESTRICTIONS



LEVEL 1 Water Restrictions

Watering of plants, gardens and lawns	Watering cans or buckets allowed at any time. Hand-held hoses with trigger or twist nozzles allowed at any time and must be attended at all times.
Use of manual sprinklers, automated sprinklers, micro-spray or drip watering irrigation systems	Not permitted on Mondays. Odd numbered houses allowed on Tuesdays, Thursdays and Saturdays between 6pm and 8am for a maximum of 4 hours. Even (or no) numbered houses allowed on Wednesdays, Fridays and Sundays between 6pm and 8am for a maximum of 4 hours.
Private swimming pools, spas and portable paddling pools - filling or topping up	Allowed at any time to the minimum operating level.
Water features (i.e. ponds, water fountains and ornaments)	Allowed at any time. Water fountains and ornaments must recycle water.
Water toys and facilities	Allowed at any time, provided they are operated in an efficient way to ensure that water is not excessively wasted.
Water storage tanks and dams	Must not be filled - unless an exemption has been approved.
Cleaning of vehicles, boats, jet skis and trailers	Water must not be used, except by means of: a) Commercial car washing facilities that recycle water. b) Hand held hoses with trigger or twist nozzles including high pressure, low volume cleaners. c) Watering cans or buckets filled directly from taps. d) Boat motors may be flushed and rinsed after use. Where possible, vehicles, boats, jet skis and trailers shall be cleaned on grassed areas.
Window cleaning	Can be cleaned at any time using: a) High pressure, low volume cleaners b) Trigger hoses c) Buckets or watering cans
Paved areas - cleaning	Hosing is prohibited, unless cleaning is required as a result of an accident, fire, health hazard or other emergency. The use of a bucket is permitted at any time
Filling mobile water tankers (other than those directly used for fire fighting purposes)	Only by using Council approved and issued metered standpipes. Fees and charges, terms and conditions apply.
Construction Industry	Unless an exemption has been approved, the use of water in construction is limited to buckets and handheld hoses with trigger or twist nozzles.
Fire fighting or other emergency purposes	Any time as reasonably required.
Supplying water for livestock and other animals	Any time as reasonably required.
Any other purpose not listed in the water restrictions (except fire fighting, public health and safety, domestic purposes)	Water must not be used - unless an exemption has been approved.

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LEVEL 2 Water Restrictions

Watering of plants, gardens and lawns	Watering cans or buckets allowed at any time. Hand-held hoses with trigger or twist nozzles allowed at any time and must be attended at all times.
Use of manual sprinklers, automated sprinklers, micro-spray or drip watering irrigation systems	Not permitted on Mondays. Odd numbered houses allowed on Tuesdays, Thursdays and Saturdays between 6pm - 8am for a maximum of 2 hours. Even (or no) numbered houses allowed on Wednesdays, Fridays and Sundays between 6pm - 8am for a maximum of 2 hours.
Private swimming pools, spas and portable paddling pools - filling or topping up	Allowed at any time to the minimum operating level.
Water features (i.e. ponds, water fountains and ornaments)	Newly constructed ponds must not be filled for the first time. Existing ponds can be filled any time to the minimum operating level. Water fountains/ornaments must recycle water, lost water must not be replaced.
Water toys and facilities	Allowed at any time, provided they are operated in an efficient way to ensure that water is not excessively wasted.
Water storage tanks and dams	Must not be filled - unless an exemption has been approved.
Cleaning of vehicles, boats, jet skis and trailers	Water must not be used, except by means of: a) Commercial car washing facilities that recycle water. b) Hand held hoses with trigger or twist nozzles including high pressure, low volume cleaners. c) Watering cans or buckets filled directly from taps. d) Boat motors may be flushed and rinsed after use for a maximum 5 mins Where possible, vehicles, boats, jet skis and trailers shall be cleaned on grassed areas.
Window cleaning	Water must not be used, except by means of a watering can or bucket.
Paved areas - cleaning	Hosing is prohibited, unless cleaning is required as a result of an accident, fire, health hazard or other emergency. The use of a bucket is permitted at any time
Filling mobile water tankers (other than those directly used for fire fighting purposes)	Only by using Council approved and issued metered standpipes. Fees and charges, terms and conditions apply.
Construction Industry	Unless an exemption has been approved, the use of water in construction is limited to buckets and handheld hoses with trigger or twist nozzles.
Fire fighting or other emergency purposes	Any time as reasonably required.
Supplying water for livestock and other animals	Any time as reasonably required.
Any other purpose not listed in the water restrictions (except fire fighting, public health and safety, domestic purposes)	Water must not be used - unless an exemption has been approved.

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LEVEL 3 Water Restrictions

Watering of plants, gardens and lawns	Watering cans or buckets allowed at any time. Hand-held hoses with trigger or twist nozzles allowed between 6pm - 7am for a maximum of 1 hour. must be attended at all times.
Use of automated sprinklers, micro-spray or drip watering irrigation systems	Not permitted on Mondays. Odd numbered houses allowed on Tuesdays, Thursdays and Saturdays between 6pm - 8am for a maximum of 1 hour. Even (or no) numbered houses allowed on Wednesdays, Fridays and Sundays between 6pm - 8am for a maximum of 1 hour. Manual sprinklers not permitted at any time.
Private swimming pools, spas and portable paddling pools - filling or topping up	Private properties with existing swimming pools may top up pools to the minimum operating level, however, we request customers are conscious of the demand they are placing on the system and top up pools at a reduced flow rate.
Water features (i.e. ponds, water fountains and ornaments)	New ponds must not be filled for the first time Existing ponds can be filled any time to the minimum operating level. Water fountains and ornaments must recycle water, lost water must not be replaced.
Water toys and facilities	Must not be used - unless an exemption has been approved.
Water storage tanks and dams	Must not be filled- unless an exemption has been approved.
Cleaning of vehicles, boats, jet skis and trailers	Water must not be used, except by means of: a) Commercial car washing facilities that recycle water. b) Watering cans or buckets filled directly from taps. c) Boat motors may be flushed and rinsed after use. Where possible, vehicles, boats, jet skis and trailers shall be cleaned on grassed areas.
Window cleaning	Water must not be used, expect by means of a watering can or bucket.
Paved areas - cleaning	Hosing is prohibited, unless cleaning is required as a result of an accident, fire, health hazard or other emergency. The use of a bucket is permitted at any time
Filling mobile water tankers (other than those directly used for fire fighting purposes)	Only by using Council approved and issued metered standpipes. Fees and charges, terms and conditions apply.
Construction Industry	Limited to buckets and handheld hoses with trigger or twist nozzles - unless an exemption has been approved
Fire fighting or other emergency purposes	Any time as reasonably required.
Supplying water for livestock and other animals	Any time as reasonably required.
Any other purpose not listed in the water restrictions (except fire fighting, public health and safety, domestic purposes)	Water must not be used - unless an exemption has been approved.

Unless otherwise noted, restrictions refer to all private, public, commercial and industrial sectors within the Douglas Shire Council water supply area

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LEVEL 4 Water Restrictions

Watering of plants, gardens and lawns	Watering cans or buckets allowed between 7am - 8am and 7pm - 8pm only. Hoses must not be used at any time.
Use of manual sprinklers, automated sprinklers, micro-spray or drip watering irrigation systems	Must not be used at any time.
Private swimming pools, spas and portable paddling pools - filling or topping up	Must not be filled - unless an exemption has been approved.
Water features (i.e. ponds, water fountains and ornaments)	Existing ponds sustaining fish or bird life can only be topped up to their minimum operating level. Other ponds must not be topped up or filled. Water fountains and ornaments must not operate.
Water toys and facilities	Must not be used - unless an exemption has been approved.
Water storage tanks and dams	Must not be filled - unless an exemption has been approved.
Cleaning of vehicles, boats, jet skis and trailers	Water must not be used, except by means of: a) Commercial car washing facilities that recycle water. b) Watering cans or buckets filled directly from taps. c) Boat motors may be flushed and rinsed after use for a maximum of 5 minutes. Where possible, vehicles, boats, jet skis and trailers shall be cleaned on grassed areas.
Window cleaning	Water must not be used unless cleaning is required as a result of an accident, fire, health hazard or other emergency.
Paved areas - cleaning	Water must not be used unless cleaning is required as a result of an accident, fire, health hazard or other emergency.
Filling mobile water tankers (other than those directly used for fire fighting purposes)	Only by using Council approved and issued metered standpipes. Fees and charges, terms and conditions apply.
Construction Industry	Unless an exemption has been approved, the use of water in construction is limited to buckets and handheld hoses with trigger or twist nozzles. Water must not be used for dust suppression.
Fire fighting or other emergency purposes	Any time as reasonably required.
Supplying water for livestock and other animals	Any time as reasonably required.
Any other purpose not listed in the water restrictions (except fire fighting, public health and safety, domestic purposes)	Water must not be used - unless an exemption has been approved.

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Definitions

Applies to all Water Restriction Levels

Words	Definition
Alternate days	means designated days of water use, such that where permitted in Schedule 1: (a) Properties with an even street number may water on Wednesday, Friday and Sunday (b) Properties with an odd street number may water on Tuesday, Thursday and Saturday (c) Properties without a Council prescribed street number may water on Wednesday, Friday and Sunday. NO WATERING IS PERMITTED ON MONDAYS
Authorised Officer	means a person authorised by Douglas Shire Council to exercise the powers of an authorised person under the Water Act, Local Government Act and State Penalties Enforcement Act
Domestic purposes	means potable water taken from the water supply system inside any premises for drinking, cooking, washing persons and clothes, use for dishwashing, or cleaning, heating and cooling a building, and sanitation purposes, e.g. flushing a toilet
Exemption	means permission approved by Douglas Shire Council in writing that modifies or waives any water conservation measure under this policy.
Exemption notice	means a permit issued by Douglas Shire Council granting an exemption from water restrictions to an approved exemption holder. An exemption notice is provided to the applicant confirming the exemption conditions. Where possible, the exemption notice should be displayed in a prominent position on the property or be available upon request.
Hand held hose	means a hose or pipe used to convey water. Preferably a trigger or twist nozzle, held in the physical possession of a person, controlling the efficient distribution of water.
Irrigation system	is identified as manual sprinklers (that are turned on and off by hand) or automated sprinkler, dripper, soaker hose, micro spray or drip watering systems.
Paved area	means a footpath, driveway, hard standing area or similar having an impervious surface, such as concrete, asphalt, paving stones, tiles, etc.
Portable wading pool	means any demountable, temporary and transportable pool.
Gardens and Lawns	means land, garden, lawn or grassed area used for any purpose.
Level	means the increment as set out in Schedule 1 of this policy designating particular water conservation criteria.
Trigger/twist nozzle	means a control nozzle intended to be used by persons that stop the flow of water by means of a lever or similar device that positively shuts off the supply of water when released
Water supply	means Douglas Shire Council's infrastructure assets associated with the provision and distribution of water to customers, consumers, users and transporters of water.
Water toys and facilities	means any entertainment toy or structure, which is operated by, or uses water from the Douglas Shire Council water supply system
Watering can/bucket	means a portable container that is filled directly from taps.