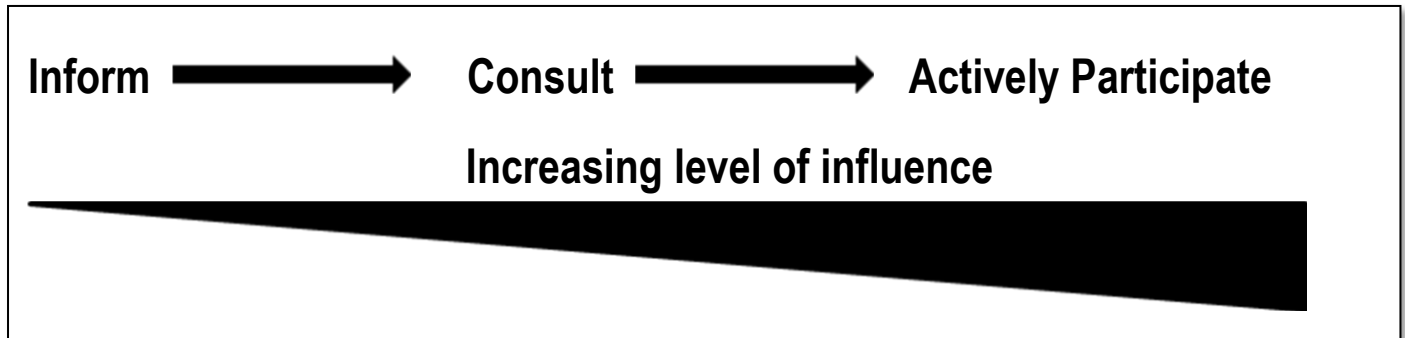


Appendix 1 - Community Engagement Framework



Inform

Provide information to assist understanding how decisions will be or were made. We will inform when:

- A decision is made for legislative, financial, environmental or technical reasons.
- There is no opportunity to influence the outcome.

Consult

Obtain feedback on preferences where there are options available. We will consult when:

- Feedback is required on concepts and designs
- There are two or more practical options available
- Issues and concerns are unclear
- Seeking input, preferences and ideas to improve decision-making.

Actively Participate

Involve people and working together to understand all the needs and concerns. We will invite Active Participation when:

- We need community knowledge and understanding to influence the decision
- We need people to talk with us and with each other to work through complex issues.

We will explain:

- How the decision was made
- What's going to happen
- Impact of the decision
- Where more information may be found.

We will ask:

- Are there any ideas or feedback to improve this?
- Which option is preferred and why?
- What might the impact be on the community?

We will ask:

- What would be the best for our community?
- What, if anything, haven't we considered?

We will explain through**

- www.douglas.qld.gov.au
- Local media
- Letters and fact sheets
- Displays and information sessions

We will ask through**

- www.douglas.qld.gov.au
- letters or notices – mailed and/or letterbox drops
- Surveys and feedback forms
- Meeting with key stakeholders
- Focus groups

We will ask through**

- Advisory/reference groups
- Participatory design sessions
- Facilitated workshops
- Meeting with individual and/or key industry or community groups.

** The techniques listed are examples only and do not represent the full list of methods to be used in all Council engagement activities.