

Description of Fee, Charge, Penalty plus conditions	Unit	2026/27 Rate Including GST	GST	Cost Recovery Fee	Legislation & Section	LGA S97 Paragraph
<b>WATER AND WASTEWATER</b>						
<b>Fee Waiver</b>						
The Water and Wastewater Manager has delegated authority to determine to partially, or wholly waive a water service connection application fee where strict application of the scheduled fee is considered unreasonable for the type, or complexity of the application being received.						
<b>Refunds</b>						
<p><b>Water Connection Fees</b> A non-refundable Administration Fee applies for applications where assessment by an officer has not occurred. If the water service has been installed, no refund is applicable.</p> <p><b>Liquid Trade Waste Fees</b> - A non-refundable Administration Fee applies for applications where assessment or inspection has not occurred by an officer. - Annual approval fees are subject to a refund based on a pro-rata calculation, minus a non-refundable Administration Fee. - Refunds are not applicable after 75% of the approval term.</p> <p><b>Backflow Prevention Device Registration Fees</b> Annual registration fees are non-refundable Administration Fee.</p> <p><b>All refunds are subject to approval by a Manager.</b></p>						
<b>Pro-Rata</b>						
<p><b>Liquid Trade Waste Fees</b> Permit period: 1 September - 31 August. Annual fees may be calculated on a pro-rata basis, minus the non-refundable Administration Fee.</p>						
<b>Administration and Amendments to Permits and Registrations</b>						
These fees apply to all permits and registrations.						
<b>Standard Administration Fee</b> Only applicable to refunds (non-refundable portion of fee)	Application	180.00	0.00	Y		S97(2)(a)
<b>Minor Amendment Fee (Administrative changes)</b>	Application	NO CHARGE	0.00	Y		S97(2)(a)
<b>Major Amendment/Modification Fee (Changes to approved discharges, operational changes, conditions etc)</b>	Application	95.00	0.00	Y		S97(2)(a)

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<b>WATER OPERATIONS</b>						
<b>Water Supply Connections</b>						
<b>Water Connection - 20mm Service up to 6 metres from water main or edge of road</b> If road crossing up to 6 metres from edge of road, estimate required for distances over 6 metres and upfront payment of the standard fee to be paid prior to works commencing	Connection	1,875.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
<b>Water Connection - 25mm Service up to 6 metres from water main or edge of road</b> If road crossing up to 6 metres from edge of road, estimate required for distances over 6 metres and upfront payment of the standard fee to be paid prior to works commencing.	Connection	2,616.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
<b>Water Connection - 40mm Service</b> A price on application will be charged after consultation. Fee to be paid prior to works commencing.	Connection	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
<b>Water Connection - 50mm Service</b> A price on application will be charged after consultation. Fee to be paid prior to works commencing.	Connection	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
<b>Water Connection - 100mm Service</b> A price on application will be charged after consultation. Fee to be paid prior to works commencing.	Connection	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
<b>Water Connection - 150mm Service</b> A price on application will be charged after consultation. Fee to be paid prior to works commencing	Connection	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
<b>Water Connection - Fire Service</b> A price on application will be charged after consultation. Fee to be paid prior to works commencing.	Connection	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
<b>Water Connection - Ridge Estate, Killaloe</b>	Connection	8,128.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)

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<b>Recycled Water Connection - 20mm Service (where available)</b> A price on application will be charged after consultation. Fee to be paid prior to works commencing.	Connection	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
<b>Subsidiary Water Meters</b>						
<b>Application to Install a 20mm Smart Digital Subsidiary Water Meter</b> For new smart sub meter installations for up to two properties. Fee includes the purchase of 1 smart meter and commission after installation. Installation of the sub-meter must be completed by a licensed plumber.	Meter	762.00	0.00	Y	Plumbing & Drainage Act 2018, Plumbing & Drainage Regulation 2019 s42 & s44 (1)(iv)	s97 (2)(a)
<b>Application to Install a 20mm Smart Digital Subsidiary Water Meter (Mult Dwelling Complexes and Private Estates)</b> For new smart sub meter installations. Fee includes the purchase of smart meters and commissioning after installation. Installation of the sub-meters must be completed by a licensed plumber.	Meter	POA	0.00	Y	Plumbing & Drainage Act 2018, Plumbing & Drainage Regulation 2019 s42 & s44 (1)(iv)	s97 (2)(a)
<b>Application to Install a 25mm Smart Digital Subsidiary Water Meter</b> For new smart sub meter installations. Fee includes the purchase of 1 smart meter and commission after installation. Installation of the sub-meter must be completed by a licensed plumber.	Meter	998.00	90.73	Y	Plumbing & Drainage Act 2018, Plumbing & Drainage Regulation 2019 s42 & s44 (1)(iv)	s97 (2)(a)
<b>Application to <u>change</u> mechanical Sub-Meter to 20mm Smart Sub-Meter</b> For existing mechanical sub meter changing to smart meter including replacement of smart meter. Smart meter and commission included. Installation of the sub-meter must be completed by a licensed plumber.	Meter	536.00	48.73	Y	Plumbing & Drainage Act 2018, Plumbing & Drainage Regulation 2019 s42 & s44 (1)(iv)	s97 (2)(a)
<b>Application to <u>change</u> mechanical Sub-Meter to 25mm Smart Sub-Meter</b> For existing mechanical sub meter changing to smart meter including replacement of smart meter. Smart meter and commission included. Installation of the sub-meter must be completed by a licensed plumber.	Meter	761.00	69.18	Y	Plumbing & Drainage Act 2018, Plumbing & Drainage Regulation 2019 s42 & s44 (1)(iv)	s97 (2)(a)
<b>Water Operations Miscellaneous Fees</b>						
<b>Request for water service disconnection</b> e.g.demolition of a house and removing the water meter	Connection	832.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Plumbing & Drainage Act 2018 s135(1) & Plumbing	s97 (1) and (2)(a)
<b>Request for water service relocation up to 1 metre</b> Note: A disconnection from water mains is required. The total fee is a disconnection and a new water service connection fee ( up to 32mm pipe size)	Connection	2,396.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)

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<b>Request for water service relocation more than 1 metre</b> Note: No disconnection from water mains is required, except Council must have access to water main ferrule (up to 32mm pipe size)	Connection	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
<b>Request for commercial water service alteration &gt; 32 mm Service</b> A price on application will be charged after consultation. Fee to be paid prior to works commencing.	Connection	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s167 & Water Act 2000 s572 & Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
<b>Repairs to water main and services (upon request or caused by others)</b>	Quote	POA	POA	Y	Water Supply (Safety & Reliability) Act 2008 s40(2)	s97 (1) and (2)(a)
<b>Water meter testing all sizes - includes volume test, flow test, pressure test and water meter read.</b> This fee is for customer requests only and is outside Council's normal maintenance schedule.	Test	246.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s37 & Water Act 2000 s977(1)(d)	s97 (1) and (2)(a)
<b>Hydrant Flow &amp; Hydrostatic Test</b> A price on application will be charged after consultation. Fee to be paid prior to works commencing.	Test	POA	POA	Y	Plumbing & Drainage Regulation 2019 s99	s97 (1) and (2)(a)
<b>Standpipe Hire</b>						
The Security Bond for Standpipe hire is fully refundable provided an authorised officer from Water and Wastewater determines the condition of the standpipe is acceptable, and once any outstanding fees and charges for the standpipe have been paid in full. * Upon forfeiture of bond this amount will be treated as GST inclusive.						
<b>Hire of metered standpipe (Long Term- 3 - 6 months)</b> Approval of Long Term hire to be negotiated at Manager's discretion.	Day	6.00	0.55			
<b>Hire of metered standpipe (Short Term- up to 3 months)</b>	Day	10.00	0.91			
<b>Standpipe Water Usage: water consumption charged per kilolitre as recorded on meter reading</b>	Kilolitre	Commercial /kL fee	Commercial /kL fee			
<b>Backflow Prevention</b>						
Registration period: 1 year from date of registration of backflow device.						
<b>Annual registration of testable backflow prevention device (per device and capped at \$1,200.00)</b>	Annual	77.00	0.00	Y	Plumbing & Drainage Regulation 2019 s101	s97 (1) and (2)(a)

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<b>WASTEWATER OPERATIONS</b>						
Repairs to sewer main and services (upon request or caused by others)	Quote	POA	POA	Y	Plumbing & Drainage Act 2018 s135(1) & Plumbing & Drainage Regulation 2019 s44(1)(b)(iv)	s97 (1) and (2)(a)
Recycled Effluent Fee - charged to a maximum rate/kL. NB: Please contact Council to discuss Individual agreement arrangements and tariff transition	Kilolitre	POA	POA	Y	Water Supply (Safety & Reliability) Act 2008 s180 (5) & Water Act 2000 s572	s97 (2) (c)
<b>Liquid Trade Waste</b>						
New Application Fee. Includes assessment, inspection and administration costs. Pro-rata annual registration fees apply in addition to the application fee.	Application	264.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 & Water Act 2000 s572	s97 (2) (a)
Annual Approval Renewal Fee - Category 0 Pro-rata rates apply. Category 0 = Very low volume, very low strength, no pre-treatment device required.	Annual	283.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 & Water Act 2000 s572	s97 (2) (a)
Annual Approval Renewal Fee - Category 1 Pro-rata rates apply. Category 1 = Low Volume, Low Strength <500 kL / year	Annual	328.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 & Water Act 2000 s572	s97 (2) (a)
Annual Approval Renewal Fee - Category 2 Pro-rata rates apply. Additional charges such as volume charges may apply. Category 2 = High Volume, Low Strength > 500 kL / year	Annual	467.00	0.00	y	Water Supply (Safety & Reliability) Act 2008 s180 & Water Act 2000 s572	s97 (2) (a)
Annual Agreement Renewal Fee - Category 3 only Trade Waste Improvement Program requirements apply. Pro-rata rates apply. Category 3 = Any Volume, High Strength	Annual	761.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (1)(a) & Water Act 2000 s572	s97 (2) (a)
Volume Charge Charges are calculated from meter readings performed every 4 months less pedestal allowance, an estimated volume, or an annual volume value - varies from case to case.	Kilolitre	5.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (1)(a) & Environment Protection Act 1994 & Water Act 2000 s572	s97 (2) (a)
Laboratory Testing A price on application will be charged after consultation.	Test	POA	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (1)(a) & Water Act 2000 s572	s97 (2) (a) s97(2)(c )
Sampling (excluding laboratory testing)	Test	226.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (1)(a) & Water Act 2000 s572	s97 (2) (a)

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<b>Inspection Fee</b> - Where additional inspections required for follow-up, compliance or other requirement as deemed necessary	Each	199.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (5) & Water Act 2000 s572	s97 (2) (a)
<b>Equivalent Arrestor Charge - 550 Litre Capacity</b> For costs incurred by Council due to non-servicing, inadequate or no pre-treatment device where required (invoiced quarterly)	Monthly	191.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (5) & Environmental Protection Act 1994 & Water Act 2000 s572	s97 (2) (a)
<b>Equivalent Arrestor Charge - 1000 Litre Capacity</b> For costs incurred by Council due to non-servicing, inadequate or no pre-treatment device where required (invoiced quarterly)	Monthly	330.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (5) & Environmental Protection Act 1994 & Water Act 2000 s572	s97 (2) (a)
<b>Equivalent Arrestor Charge - 2000 Litre Capacity</b> For costs incurred by Council due to non-servicing, inadequate or no pre-treatment device where required (invoiced quarterly)	Monthly	639.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (5) & Environmental Protection Act 1994 & Water Act 2000 s572	s97 (2) (a)
<b>Septage Dumping Fees</b>						
Note: Liquid Waste Dumping fees do not apply for Council owned facilities						
<b>Liquid Waste Dumping Fee - Septage and Biosolids (No trade waste accepted)</b> Liquid waste must be discharged from a regulated approval holder vehicle only - Port Douglas Wastewater Treatment Plant only	Kilolitre	46.00	0.00	Y	Water Supply (Safety & Reliability) Act 2008 s180 (5) & Environmental Protection Act 1994 & Water Act 2000 s572	S97(2)(c)
<b>Costs incurred from damage to Council Sewer Infrastructure</b>	Quote	POA	POA		Water Supply (Safety & Reliability) Act 2008 s40(2) & s180 (5) & Environmental Protection Act 1994 &	